



May 1, 2000

Dear Craig:

I have become aware of the collaboration efforts between the U.S. Environmental Protection Agency (EPA) and the broadband/cable industry set-top box manufacturers called the ENERGY STAR® Set-top Box Program. As a major purchaser of these products and a participant in several of EPA's ENERGY STAR Programs, MediaOne Group fully supports this voluntary public-private partnership and awaits the introduction of these new, energy-efficient product choices. From years of experience, we've learned that ENERGY STAR offers opportunities for both manufacturers and service providers to increase profits and competitiveness while improving environmental protection.

We take the environment very seriously at MediaOne. We have already incorporated environmental considerations into our business strategy and welcome new opportunities. We are pleased to learn that you are working with numerous manufacturers to decrease the power consumption of set-top boxes. We are also convinced that our customers will be pleased to learn of the industry's efforts to help them save money on utility bills while improving environmental protection.

It is exciting to think that ENERGY STAR-labeled set-top boxes may be available as early as 2001. We are aware that other similarly situated consumer products have been introduced which offer energy use reductions of up to 20%. The possibilities of greater energy efficiency will benefit our business to our customers.

On behalf of MediaOne I wish to express support for the ENERGY STAR Set-top Box Program and commend the manufacturers and EPA for your efforts. Please feel free to contact me if I can be of assistance. Detailed questions may be referred to Heidi Schudel on 303-792-4764.

Sincerely,

Jim Blair

V.P. - Risk Management
MediaOne Group, Inc.